

SECONDARY QUESTIONS

I registered for a summer course, when will I hear something?

I did not receive a confirmation email...

I have not been approved for my course yet... (YCDSB students) More information will be sent out closer to the start date of the course.

To view and manage your current registrations, log into your account a coned.ycdsb.ca.

If you are a YCDSB student, your guidance counselor will be the one to approve you.

I have not been approved for my course yet... (EXTERNAL Students)

How many classes can I miss?

If you are an EXTERNAL student the Continuing Education Department will approve you. Make sure you have uploaded your credit counseling summary to your account at coned.ycdsb.ca

Students are able to miss a maximum of 3 classes. Anything more than 3 and they are removed from the course. Please contact your teacher to report an absence.



SECONDARY QUESTIONS

I registered for an elearn course, but I will be going on vacation...

When will I find out who my teacher is?

As elearn courses are asynchronous, students complete the assignments at their own convenience and in a timely fashion. Ensure yourself a stable learning environment with internet access in order to complete your assignments.

Your teacher will contact you 24 hours before the class starts.

How will I communicate with my teacher? (YCDSB students)

How will I communicate with my teacher? (EXTERNAL Students)

You will be using your ycdsbk12 email to communicate with your teacher.

If you are an external student, you will have a ycdsbk12 email created for you and will be provided with a username and password 3-4 days before the course starts. *Please make sure you have an email attached to your coned.ycdsb.ca account so we may contact you with this information*



SECONDARY QUESTIONS

When is the last day I can withdraw?

What online platform will the course be held on?

Before the class starts, you can withdraw at coned.ycdsb.ca. <u>The last day to withdraw from</u> <u>a class without academic</u> <u>penalty is right after the</u> <u>midterm.</u> After the class starts, you must withdraw using a drop form which will be provided on the D2L homepage.

All content will be provided to you through the D2L learning

What kind of assessments will my course have?

I am an external student and I have an IEP...

Do I have to wear a uniform?

environment.

Students will complete a CPT rather than an exam. All assessments are up to the discretion of the teacher.

If you are an external student with an IEP, please provide the documents to your teacher on the first day of your class.

No, students do not need to wear a uniform to summer school.



SECONDARY QUESTIONS

My ycdsbk12 account password is not working...

> I am having trouble logging into D2L...

Submit a ticket to help.ycdsb.ca